



## Season Pass Refund Policy

### Season Pass Refund Policy

Paoli Peaks will issue refunds at their discretion for the following circumstances: Injury or sickness preventing skiing/snowboarding, relocation by employer outside reasonably accessible radius to the resort, and/or military deployment. Notification of non-participation must be received by Paoli Peaks within 14 days of injury or relocation/deployment notification. Notifications of injury must be received from a licensed Doctor of Medicine; Relocation notifications from an employer on company letterhead; and deployment notifications on US Military documentation - All must be accompanied by a Paoli Peaks Refund Request Form. *Direct to Slope (DTS) Season Passes are not eligible for refunds due to the nature of the pass.*

Amount refunded will be the purchase price of the pass, less the following items:

- \$50 processing fee
- Standard lift ticket rate (and rental rate is applicable) during each day or session of use prior to receipt of refund request.

Refunds may be received in the form of resort credit via a Paoli Peaks Pocket Change gift card (that does not expire), extension to the following season, or monetary credit at the discretion of Paoli Peaks.

Don't forget to review the Season Pass Terms & Conditions, which all pass holders are expected to know, respect, and follow.